Figure 1

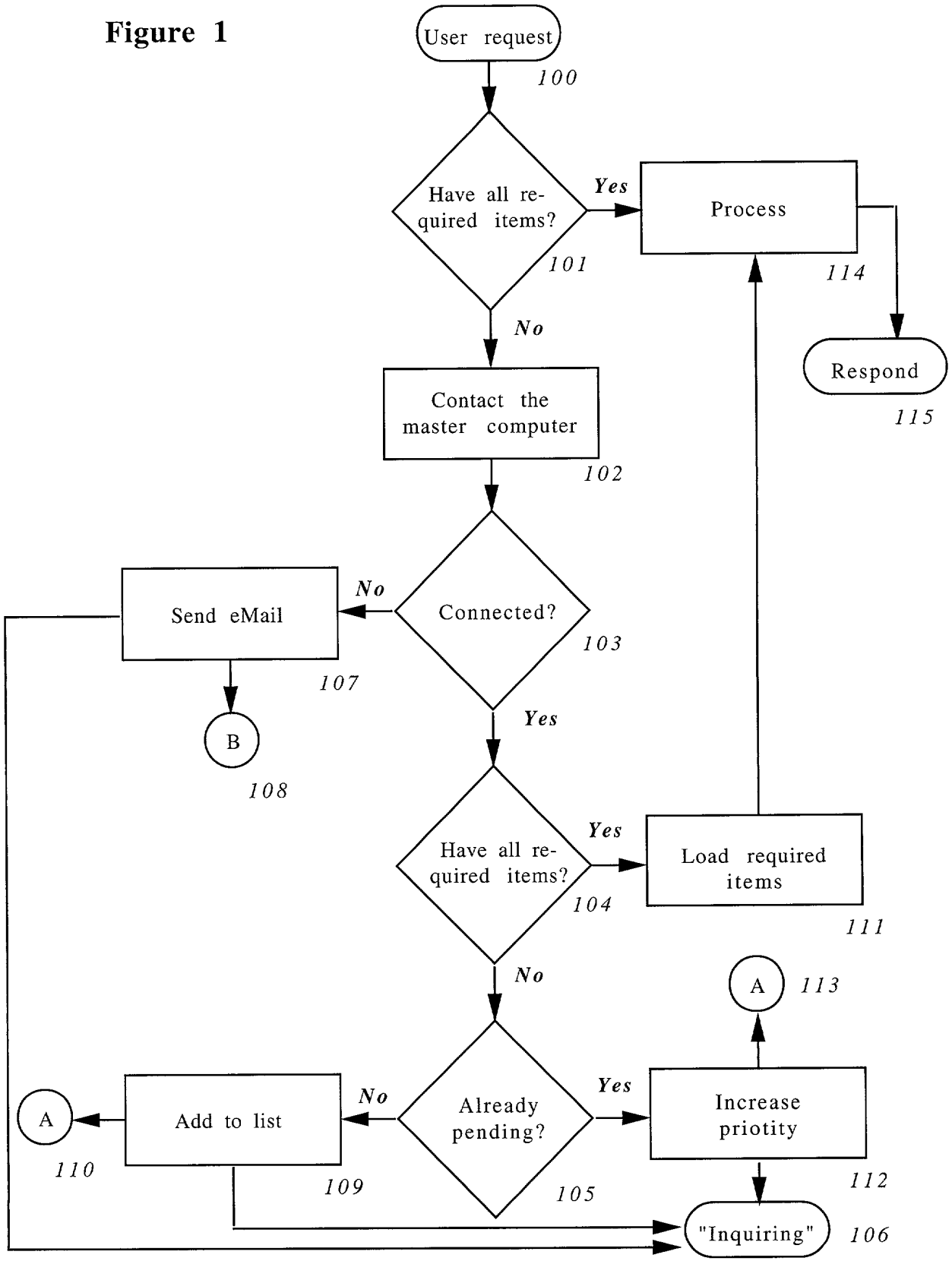
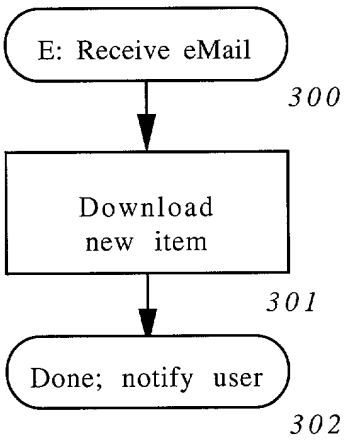
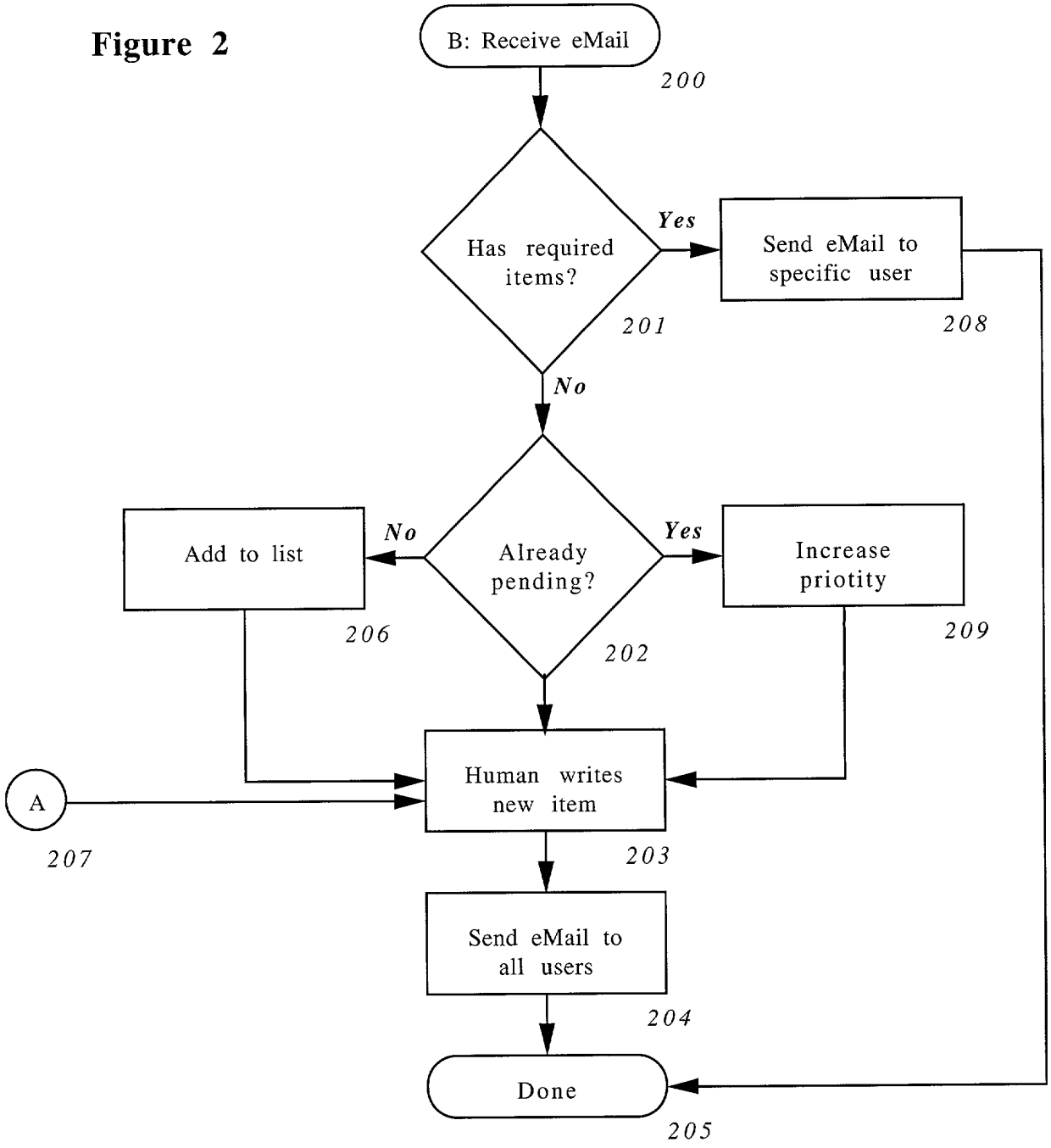

User request
100
Have all required items?
101
Yes
Process
114
Respond
115
No
Contact the master computer
102
Connected?
103
No
Send eMail
107
B
108
Yes
Have all required items?
104
Yes
Load required items
111
No
A
113
Already pending?
105
Yes
Increase priotity
112
No
Add to list
109
A
110
"Inquiring"
106

Figure 3



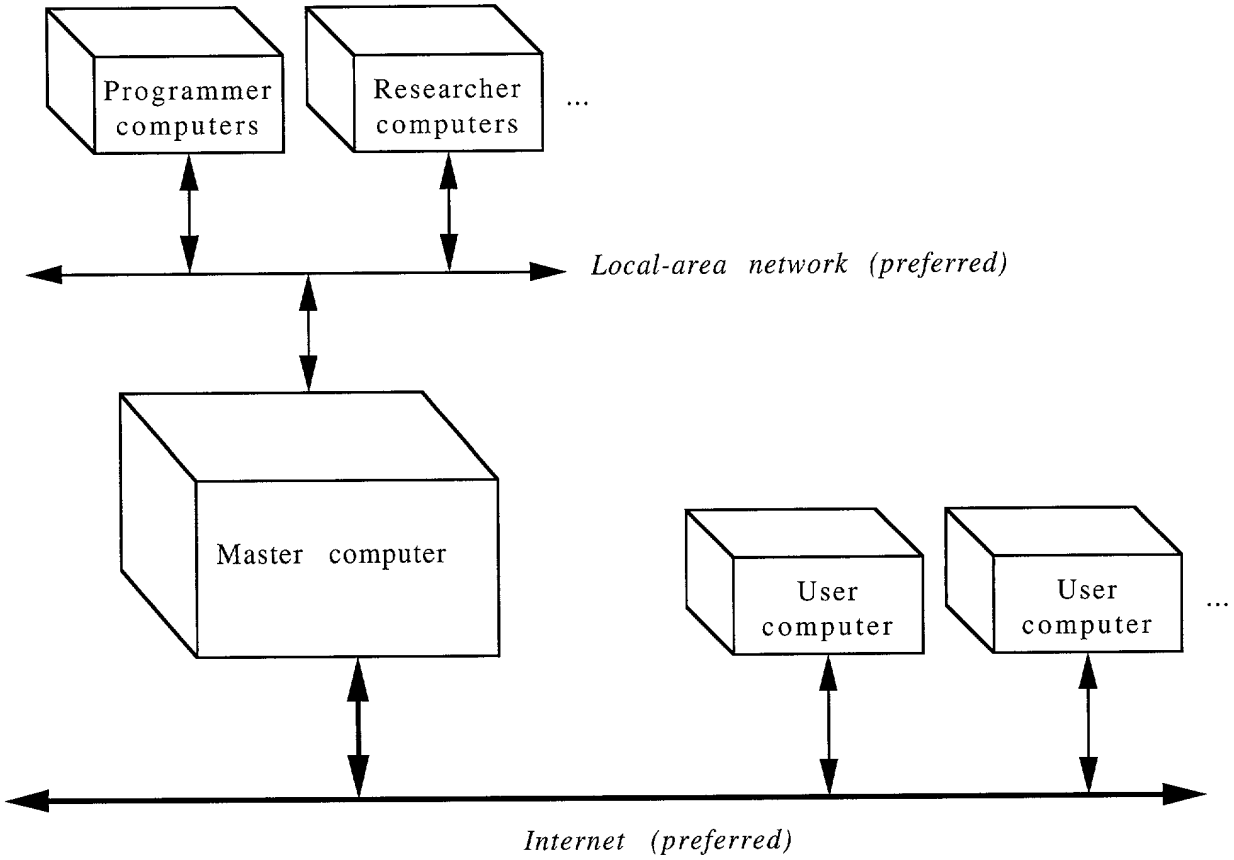
WO 2004/095260 PCT/US2004/010350

Figure 2



0568276 "07/05/04

Figure 4



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